Digital Health and Care Scotland: Our Ambitions

**WHEN**
Wednesday 30th November 2016
9am-4.30pm

**WHERE**
Edinburgh International Conference Centre
www.eicc.co.uk

Maureen Hart, Event Manager, SHSCEvents, NHS National Services Scotland,
Scottish Health Service Centre, Crewe Road South, Edinburgh EH4 2LF

t: (0131) 275 7746 e: mhart@nhs.net
Digital Health and Care Scotland: Our Ambitions

Morning programme

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>09.00-09.25</td>
<td>Registration &amp; Exhibition</td>
</tr>
<tr>
<td>09.30-09.40</td>
<td>Introduction and Welcome</td>
</tr>
<tr>
<td>09.40-10.00</td>
<td>Scotland’s Digital Ambitions</td>
</tr>
<tr>
<td>10.00-10.25</td>
<td>Technology, Transformation, Change: The Irish Experience</td>
</tr>
<tr>
<td>10.25-10.50</td>
<td>Rachel Coldicutt, Director of Products and Services, Dot everyone</td>
</tr>
<tr>
<td>10.50-11.30</td>
<td>Official Conference Opening: Scotland’s Digital Health and Social Care Ambitions</td>
</tr>
<tr>
<td>11.30-12.00</td>
<td>Refreshments &amp; Exhibition</td>
</tr>
<tr>
<td>12.00-13.00</td>
<td>Parallel Sessions</td>
</tr>
</tbody>
</table>

### Being Social

How can organisations get the best from social media?

**Chair:** Stewart Argu, Associate Director, Weber Shandwick
**Speakers:**
Lisa Dransfield, Senior Communications Manager, NHS 24
Joyce Gray, Deputy Director, Alzheimer Scotland

### Moving towards mobile

Drawing on the implementation of Home & Mobile Health Monitoring. Hear about Scottish and International Experiences. Key questions include: What does the user want? How to achieve impact at scale?

**Chair:** Sam Patel, Consultant Physician, NHS Lanarkshire
**Speakers:**
Michelle Brogan, Scottish Centre for Telehealth and Telecare
Dr Wood, VA

### Making better decisions together – making Learning Care Systems a reality in Scotland

This workshop will highlight some current activities in Scotland to support better use of data and evidence for care decisions, and will discuss wider applications.

**Chair:** Dr Gregor Smith, Deputy Chief Medical Officer, Scottish Government
**Speakers:**
Dr Ann Wales, NES
Dr Pieter van de Graaf, eHealth
Prof Aileen Keel, The Farr Institute
Dr Debbie Wake, University of Dundee

### Digital Health and Care innovation with the third sector

Join this session to hear about the pioneering third sector digital tools which people are accessing and the support available for this third sector innovation.

**Chair:** Tim Eltringham, Director of Health and Social Care, South Ayrshire Health and Social Care Partnership
**Speakers:**
Gregory Hill O’Connor, Alliance
Andrew Thomson, Carr Comm
Hannah Young, PAMIS

### 20th Century Technology 21st Century Service – Telecare

The Scottish Government is exploring the principle of Universal Access to Technology Enabled Care. What key considerations should be taken into account when considering the potential of universal access?

Attendees will hear about the current landscape and discuss a possible roadmap.

**Chair:** Pam Gowans, Chief Officer, Penumbra
**Speakers:**
Professor Mahmood Adil, Medical Director, Information Services Division and Health Protection Scotland

### Scaling up – good practice in Europe

Practical examples from two European Regions: Scotland and the Basque Country: Big Data, Risk Stratification and Integrated Health and Care will be discussed.

**Chair:** Nigel Henderson, Chief Executive, Penumbra
**Speakers:**
Prof Dr Mahmood Adil, Medical Director, Information Services Division and Health Protection Scotland
Digital Health and Care Scotland: Our Ambitions
Afternoon programme

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>13.00-14.00</td>
<td>Lunch &amp; Exhibition, Networking Opportunities</td>
</tr>
<tr>
<td>14.00-14.45</td>
<td>Plenary – the panel members will be asked provide their own 2-minute view of: 'My digital health and care future in 2026'. Questions by fellow panel members&lt;br&gt;&lt;b&gt;Chair:&lt;/b&gt; Steve Purdham, Chairman, 3rings&lt;br&gt;&lt;b&gt;Participants:&lt;/b&gt; Angiolina Foster, Chief Executive, NHS 24; Dave Clark, DHI; Caroline Lamb, Chief Executive, NES; Claus Deudal Pedersen, Head of Unit, Centre for Clinical Innovation, Odense University Hospital, Denmark; Tom Morton, CEO, Communicare; Ian Welsh OBE, Chief Executive, The Alliance; Paul Dowie, Director Shared Services and my account, Improvement Service; Keri McCool, Screenmedia</td>
</tr>
<tr>
<td>14.45-15.05</td>
<td>Refreshments/Exhibition en-route to Breakout Sessions</td>
</tr>
<tr>
<td>15.05-16.05</td>
<td>Parallel Sessions</td>
</tr>
<tr>
<td>16.05</td>
<td>Final Reflections/ Closing Remarks</td>
</tr>
<tr>
<td>16.30</td>
<td>Close</td>
</tr>
</tbody>
</table>

### Making digital personal & sustainable
How do we make change sustainable, scaleable and personal? This session explores how ICT tools, which support integration, can benefit service users and deliver organisational outputs.

**Chair:** Richard Contridge, Chief Information Officer, HSE

**Speakers:** Manira Ahmad, Head of Local Intelligence, NHS National Services Scotland; Maureen H Falconer, Regional Manager - Scotland, Information Commissioner’s Office

### Thinking Big: Informatics
Learn more about the work of the Professional Record Standards Body for Health and Social Care

**Speakers:** Libby Morris

Additional speakers to be confirmed

### Designing GP digital services together
Join an interactive ‘roadshow’ session on this ground-breaking project which is aiming to design future GP digital services with people and based on their needs. Hear about people's ideas and share your views.

**Chair:** Robin Wright, Director of eHealth, NHS Greater Glasgow & Clyde

**Speakers:** Keith Wilcock, eHealth; Joe Pithouse, Alliance

### Smarter Housing for the future – already there?
How can housing and TEC effectively integrate to support more people to live longer, healthier lives at home?

**Chair:** John Connaghan, Director for Health Performance and Delivery, eHealth Scottish Government

**Speakers:** Other speakers to be confirmed

### Not just health, not just care: Connecting the digital dots...
Setting out our ambitions for a new Digital Health and Care Strategy for Scotland.

**Chair:** Mike Neilson, Director, Digital, Scottish Government

**Speakers:** Margaret Whoriskey; Eddie Turnbull, Head of Scottish Government eHealth

### Not just health, not just care: Connecting the digital dots...
Setting out our ambitions for a new Digital Health and Care Strategy for Scotland.

**Chair:** Mike Neilson, Director, Digital, Scottish Government

**Speakers:** Margaret Whoriskey; Eddie Turnbull, Head of Scottish Government eHealth

### Smarter Housing for the future – already there?
How can housing and TEC effectively integrate to support more people to live longer, healthier lives at home?

**Chair:** John Connaghan, Director for Health Performance and Delivery, eHealth Scottish Government

**Speakers:** Other speakers to be confirmed
“The most important resource any community has is its people. Unlocking the creativity knowledge and skills that we all have as individuals and bringing those experiences to bear to help yourself or others to keep well, get well and stay well does not require a miracle but can happen with the support of well designed simple technology solutions. The trick is not in the gadget but its accessibility and its application. This year’s conference takes us another step on the journey.”

Professor George Crooks OBE, Medical Director, NHS 24

“"The Scottish Government has ambitious plans to make Scotland a truly digitally enabled country. We know that all areas of public service have the potential to benefit from digital technologies, both in terms of the convenience and quality of interaction from the citizen’s point of view, and from the effectiveness of those delivering the services. This ambition is most recently articulated in The Scottish Government’s Programme For Scotland commits to new investments in digital technologies and data analytics to further evolve health and care services and shift the balance from acute care to community healthcare. I believe this year’s Digital Health and Care week can be the most exciting yet, as the events have more of a “look what has been possible” dimension to them than in the past. There are practical examples where the application of digital technology has made a real difference to people’s lives or professionals’ working practices. The week and the conference is the ideal opportunity to explore the challenges and share experiences. I’m looking forward to it.”

Eddie Turnbull
Head of Scottish Government eHealth

Dr. Margaret Whoriskey
Head of Technology Enabled Care and Digital Healthcare Innovation